**Totalmobile Ltd.**

**Database Update Guide**

**18th December 2025**

## The following instructions will guide you through updating your Totalmobile database.

**Ensure you have a valid database backup.**

Unzip the Db Upgrader Utility.

Open the unzipped file and launch the Db Upgrader application.

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If the application does not launch because Windows does not recognise it, you will need to perform the following steps to unblock the utility.

1. Right-click the app and select **Properties**.
2. Go to the **General** tab.
3. Check the box for **Unblock** under the **Security** section (if available).
4. Click **Apply** and then **OK**.

In the DbUpgrader

Click on the checkbox beside Totalmobile.

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This will open the SQL Server connection details dialog.

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Enter your SQL Server details and credentials.

From the database dropdown, select your Totalmobile database. You will have two Totalmobile databases, one for Test and one for Live. We suggest upgrading your Test database initially, followed by your Live database. You will be able to identify the databases to be upgraded by the following naming convention.

* Test\_DomainName\_Totalmobile
* Live\_DomainName\_Totalmobile
* Dev\_DomainName\_Totalmobile (optional development environment)

Click Save.

Tick the Preserve Index checkbox and the Database Backup confirmation checkbox.

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Click Next to being the update process.

You will see a version confirmation dialog. This is normal. Select Yes.

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Once the update process has completed, you will see the following confirmation.

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